

DEPARTMENT OF HEALTH & HUMAN SERVICES
WELFARE-TO-WORK
MARCH 2025 NEWSLETTER



*"Sometimes in the waves of change we find our true direction."
unknown...*



Testimonio de Participante/Participant Testimony

Estoy muy feliz en la escuela aprendiendo Ingles y me fascina subir mi nivel de Ingles.
Le hecho ganas y es bonito conocer a personas en mi classes tambien.

I am very happy in school learning English, and I am fascinated to increase my English level.
I am putting effort and it's nice to meet people in my classes too.

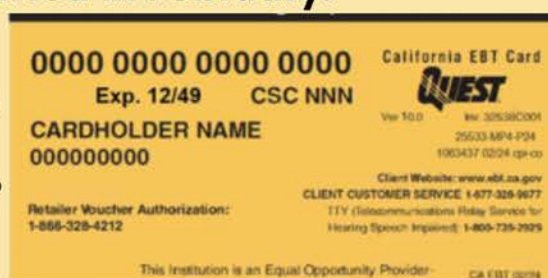
CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

The state is replacing current EBT cards with chip/tap cards. Mass mailing for all counties started in February.



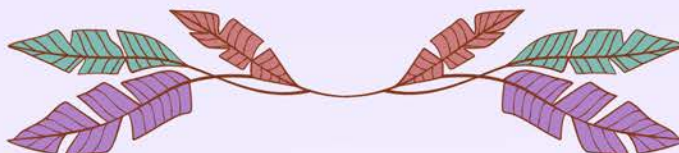
Having Issues?
Call Customer
Service Support
1-877-328-9877

Why?
This effort is to
advance
security to help
protect your
benefits.



TRY IT - IT'S FREE

For almost 20 years, the GCFGlobal.org program has helped millions around the world learn the essential skills they need to live and work by offering free self-paced online courses. To access this program, visit the website at GCFglobal.org and this could be one of your WTW activities.





Did You Know? In March, There Are Several Safety Awarenesses

- National Poison Prevention
- Workplace Eye Wellness
- Cancer Awareness
- National Drug & Alcohol
- National Nutrition
- National Ladder
- National Cleaning
- Lifesavers Highway Safety
- Brain Injury



FOR A CHANCE TO RECEIVE A \$50 INCENTIVE, TAKE THE SURVEY

This Client Satisfaction Survey will gauge your satisfaction with the CalWORKs program and allow you to make suggestions to improve it. Please take the survey if you have recently completed Orientation, a SAR 7, or signed a plan. Surveys received will be used as a way for the state to initiate changes to enhance your CalWORKs experience. You can also opt into being contacted by your County Welfare Department to discuss any of your survey responses.

TO TAKE THE SURVEY VISIT: [HTTPS://WWW.SURVEYMONKEY.COM/R/CALWORKS_CSS](https://www.surveymonkey.com/r/calworks_css)

-OR-

CALL +1 (888)445-1955 TO TAKE THE SURVEY WITH A LIVE AGENT.

-OR-

SCAN THIS QR CODE TO ACCESS THE SURVEY.

SCAN THIS QR CODE FOR FREQUENTLY ASKED QUESTIONS.



LOCAL INDIGENT CARE NEEDS

Do you need additional support with understanding available resources? As a collaborative effort between Department of health and human services (DHHS) and Tri-County Community Action Partnership (TCCAP) under the Local Indigent Care Needs (LICN) project there are Community Health Workers (CHWs) available to help you. Services are tailored to your needs and include support in navigation of health care, county, housing and community services. To learn more simply contact Tri-County Community Action Plan (TCCAP) @ 530-433-4420 or by email info@tricountiescap.org

SIMPLE TIPS TO AVOID BANK FEES

- Keep a minimum balance: Many banks waive fees if you maintain a minimum balance in your account.
- Set up direct deposit: Sign up for direct deposit for your paycheck or other payments.
- Link accounts: Link multiple accounts at the same bank to increase your combined balance
- Ask to qualify for a fee waiver.
- Use your bank's ATMs: Use your bank's ATMs to avoid out-of-network ATM fees.
- Choose a bank without monthly fees: Some banks, like online banks and credit unions, don't charge monthly fees.
- Avoid overdrafts: Keep track of your balance and transactions and set up overdraft protection.
- Avoid paper statements: Ask to receive statements electronically to avoid paper statement fees.